

NetEye Asset Management Training Agenda

Condensed overview of objectives, key topics and practical labs

Module Title	Module Purposes	Day
GLPI Fundamentals and Asset Management	Objectives: Understand the role of NetEye Asset Management and the GLPI structure; navigate the interface and main modules; create, search and manage inventory items; use filters, saved searches, exports and bulk actions; configure personal preferences. Key topics: NetEye Asset Management overview; GLPI interface, menus and modules; asset creation and classification; active and deleted items; list views; quick, simple and multi-criteria searches; saved searches, alerts, notifications and exports; bulk actions; personal preferences and interface customization. Practical lab: Navigate the main modules; create an asset and configure classification values; search with different criteria and save a search; apply a bulk action; export results; configure personal preferences and assess their impact on navigation.	Day 1
Administration, Lifecycle and Automation	Objectives: Administer access, roles and entities in a multi-tenant environment; manage asset lifecycle and financial information; use Service Management and Assistance; automate inventory collection with GLPI Agent; configure rules, notifications, plugins and administration settings. Key topics: Users, groups, profiles, permissions and entities; assignment, maintenance, delivery and retirement; contracts, licenses, warranties, budgets and expiry notifications; self-service portal, Forms, tickets, change and problem management; GLPI Agent for computers, network devices and printers; SNMP and ESX scans; import rules, business rules, dictionaries, automatic actions, notifications and key plugins. Practical lab: Configure users, groups, profiles and entities; manage an asset lifecycle with contracts, licenses, warranties and financial data; create an expiry notification; handle a self-service ticket; configure GLPI Agent and verify inventory; analyze an import; define an import or business rule; configure a plugin. Reference scenarios: Inventory to assignment; asset lifecycle; expiring contract or license; multi-tenancy and access control; import and data quality; ticket to problem management. Conclusion: Review of the main capabilities; Q&A; GLPI partners and project resources.	Day 2